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| Trust Board meeting | Date: | 26 July 2017 |
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| Agenda item | Title | Executive Director lead and presenter | Report author |
|--------------------|--|--|---------------------------------------|
| BD/17/101 | Annual Objectives 2017/18 Q1 Performance Report | Rachel Clark (Director of Strategy) | Emily James & Jane Rowland |

This report is for:

| | |
|-------------------|----------|
| Decision | |
| Discussion | x |
| To Note Assurance | x |

History

The Annual Objectives for 2017/18 were approved by the Board and its sub-committees in April 2017.

This is the first quarterly report that demonstrates delivery against planned objectives. It was submitted to all Board sub-groups and the Board of Directors.

The following impacts have been identified and assessed within this report

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| Equality | |
| Quality | |
| Privacy | |

Executive summary of key issues

This paper summarises current delivery against the Annual Objectives. Key areas to note:

- It is recognised that further work is required to establish more definite baselines and trajectories, this is underway and will be reported to the appropriate Board sub-Committees.
- This is a consolidated report, drawing information together that is already reported to Board and its sub-Committees.
- Board sub-Committees were requested to review the consolidated report and assure themselves that there are robust mechanisms in place to monitor and track delivery.
- Quality and Standards Committee will consider the inclusion of an additional objective linked with the implementation of the Service User and Carer Strategy.

This report addresses these strategic priorities:

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|--|----------|
| We will deliver the best care | X |
| We will support and develop our staff | X |
| We will continually improve what we do | X |
| We will use our resources wisely | X |
| We will be future focussed | X |

Annual Objectives – Quarter 1 Delivery Review July 2017

Introduction

This paper was presented to the following Committees for **information**:

- Quality and Standards
- Finance and Planning

A high level summary of performance against each objective is attached at Appendix 1. Following a recommendation from Quality and Standards Committee related to measuring Service User and Carer engagement, an additional objective has been included under Principle 1 – We will support our Service Users and Carers. Quality and Standards Committee will consider this inclusion fully at its next meeting and make a recommendation to the Board.

This review provides a consolidated overview of all activity underway to deliver the Trust objectives. Each of the Board sub-committees regularly reviews those programmes of work relevant to the committee.

Review

Priority 1 – We will support our Service Users and Carers
Responsible Committee: Quality and Standards

- Overall progress against quarter 1 objectives has been good. Considerable work has been carried out in the first quarter to support the CQC inspection in June, which has had an impact on delivery of some objectives.
- More detailed analysis of baselines and trajectories is underway, this will be reported to Quality and Standards Committee in September.
- Objectives are aligned with Quality Account priorities and agreed CQUINS. They are monitored through a range of routes and reported to Quality and Standards Committee.

Priority 2 – We will engage our staff
Responsible Committee: Quality and Standards

- Actions have been implemented to achieve planned improvements in the Staff Survey, the percentage improvement cannot be measured until the survey is completed in the latter part of the year.
- Plans are in place to ensure a strong flu vaccination campaign commencing in September
- Use of agency staff remains high across the Trust. There is a specific project focusing on reducing agency expenditure; this is monitored through the PMO and the monthly Transformation Board. Support is in place from SSG Health to enable delivery of this objective, and plans are being developed to bring performance back on track.

Priority 3 – We will be sustainable
Responsible Committee: Finance and Planning

- CIPs have not been delivered in line with plan. Transformation Board, supported by the PMO and SSG Health, are working with project leads to review all plans and revise trajectories accordingly.
- Dragon dictation implementation has been delayed and is currently under review. This is being monitored through Technology Programme Board and the Transformation Board.
- Discussions are underway with NHS England regarding the Riverside Unit. This is reported to Finance and Planning Committee and the Trust Board through the Commercial Report.

Recommendations

The Board is asked to **note**:

- The consolidated objectives monitoring
- Any additional feedback from Chairs of Board Sub-Committees following their preceding meetings.