

Action Plan Ms M and Mr O

Recommendation for team, Local Divisional Unit or Trust?	Describe the issue we are trying to address	What SMART actions do we need to take	Date for actions to be completed	Responsible Named Individual	Update and date of closure
Trust	The practical application of CPA in IST needs to be further explored, with particular reference to the challenges resulting from the nature of the work IST undertake - including the rapidly changing risk situation and the shift work.	The report to be shared with the Consultant Nurse for Intensive Services Chris Ellis so that he can consider how the learning from this incident can be shared with Intensive Teams and how the challenges regarding CPA can be addressed within these services.	Completed	Head of Nursing, Chris Ellis	<p>The RCA report and findings were presented and discussed at the Intensive Service Good Practice Network Meeting (completed 20.11.17); the following was agreed:</p> <p>Attendees discussed the challenges of meeting CPA standards when supporting and engaging the service user who moved out of area and did/would not engage with the team, e.g. in this case, a decision was made not to share risk information explicitly with the service user because the MDT considered that this would worsen the situation rather than improve it.</p> <p>The Network Agreed that when deviation from Policy is required or standards cannot be met, a rationale is clearly documented</p>

					on RiO and communicated to relevant third parties. Team Managers will share this learning with their staff.
Trust	That Mental Health Services should review and revise discharge procedures so that when a patient who is considered to present a potential significant physical risk to the public is discharged back into the community, the local police constabulary is informed of that discharge, with the details of the potential risk.	For AWP to review the current CPA and Risk Policy and associated procedures in order to that there is clear direction on discharge of individuals with potential risk back into the community. For AWP to ensure that all staff are aware of changes made to policy and procedure in order that there is embedded change to practice.	March 2019	Head of Nursing, Chris Ellis	Head of Nursing, Chris Ellis currently undertaking a review of policy and procedure

Key:

RAG status:

Red: Action to be taken

Amber: Ongoing

Green: On track

Blue: Completed