

'You matter, we care'

<b>Summary Report – Trust Board Meeting (Part 1)</b>	<b>Date: 29<sup>th</sup> May 2013</b>
<b>Report Title: Community Engagement and Involvement Strategy</b>	
<b>Agenda Item: 15</b>	<b>Enclosures: Strategy</b>
<b>Sponsor; Hazel Watson, Director of Nursing</b>	<b>Presenter: Clinical Executive</b>
<b>Report Author: Emma Adams</b>	
<b>Report discussed previously at:</b>	<b>Service User and Carer Steering Group Quality and Standards Committee</b>

<b>Purpose of the Report and Action required</b>		
This report seeks approval and adoption of the Trust Engagement and Involvement Strategy.	Approval	x
	Discussion	x
	Information	

<b>Executive Summary of Key Issues</b>
<p>The development of the Strategy has been informed by the views and opinions of over 500 people who took part in our “Let’s get Engaged” and “Moving forward” events held in September and October 2012.</p> <p>Following the Trust re-organisation into localities, a draft Community Engagement strategy has now been produced and shared with the Service User and Carer Steering Group. The draft strategy establishes three key mechanisms to improve the way the Trust engages with and involves service users, carers and other community groups:</p> <ul style="list-style-type: none"> <li>- people being involved and engaged in their care (day-to-day engagement)</li> <li>- people’s experience of services being captured, understood and responded to (engagement to enable feedback)</li> <li>- people’s experience leading the design and delivery of improvements to services (engagement in improvement projects).</li> </ul> <p>These objectives have been translated into actions on four levels: Strategic, Local, Team/Ward and Individual.</p> <p>The draft strategy was taken to the Service User and Carer Steering Group and an update was taken to the Quality and Standards Committee. A small group of representatives from the Service User and Carer Steering Group worked with the author to finalise the strategy prior to submitting to the Board for approval.</p> <p>The final strategy will be published to those people who attended the events last year and a follow-up event will be held to disseminate the intentions within the Strategy.</p>

## Community Engagement and Involvement Strategy

Which Strategic Objective does this paper address	
Integrate	Y
Consolidate	Y
Expand	

Recommendations to other committees
n/a

Recommendation/Decision
The Board is recommended to <b>discuss and approve</b> the report