

Our policy – You have the right to:

- respect, dignity
- privacy, confidentiality
- information and self determination
- to take part in developing our service
- to feel safe at all times.

Where is the service provided?

Alder Unit Callington Road Hospital,
Marmalade Lane, Brislington, Bristol
BS4 5BJ Tel: 0117 9195991

Blaise View Brentry Lane, Westbury on
Trym, Bristol, BS10 6NB
Tel: 0117 9594356/9594063

Elmham Way 1 Elmham Way, Locking
Castle, Weston-super-Mare
BS24 7JL Tel: 01934 528328

Larch Unit Callington Road Hospital,
Marmalade Lane, Brislington, Bristol
BS4 5BJ Tel: 0117 9195950

Whittucks Road, 37 Whittucks Road,
Hanham, Bristol
BS15 3JA Tel: 0117 919600

Windswept 21 Belmont Crescent, Old
Town, Swindon
SN1 4EY Tel: 01793 481313

Contact us

For information on Trust services visit
www.awp.nhs.uk

PALS

To make a comment, raise a concern or
make a complaint, please contact the Trust's
Patient Advice and Liaison Service (PALS)

Tel: 01225 362900
Free phone: 0800 073 1778
Email: awp.pals@nhs.net

Other formats and languages

If you need this information in other formats
(such as large print, Braille) or in another
language, please call the PALS number.

Lead: Modern Matron Bristol Inpatient Rehab service
Leaflet code: AWPMay2009 607
Last review: May 2013
Next review: May 2016



Avon and Wiltshire
Mental Health Partnership
NHS Trust

North Bristol Rehabilitation Service

Information for service users
and carers

you matter, we care

What is the service for?

The rehabilitation service within the Trust is made up of two inpatient wards and four community residential houses.

Rehabilitation services aim to give you a safe and supportive place, where you can actively and safely go through the process of rehabilitation and recovery.

We offer individualised care including full assessments, support and treatment to:

- help reduce your symptoms
- help you pursue your strengths and maximise your potential
- improve your self esteem
- give you a sense of empowerment to enable you to lead a self determined life
- support you to make informed choices about your care and treatment
- help you to restore your fullest possible level of independent living
- help you feel and be seen as an individual.

Who is the service for?

We receive referrals from all mental health services within Avon and Wiltshire Mental Health Partnership NHS Trust.

To be referred to the rehabilitation services you must:

- be aged over 18
- have a primary diagnosis of severe and enduring mental illness
- present a risk that is assessed as manageable
- be a current user of mental health services with defined needs
- be willing to consider how your mental illness might be better managed
- show a willingness to engage in rehabilitation and care.

Please contact your care coordinator for more information about referrals.

Mission statement

In-patient rehabilitation services will provide an environment where service users can actively and safely engage in the process of rehabilitation. Support, guidance and education will be offered to people, who, as a result of experiencing severe and enduring mental ill health, need to develop skills, reduce potential relapse, maximise independence and socially inclusive living, enabling them to progress along their individual care pathway.

Our team

Nursing staff are available 24 hours a day to offer you support, guidance and information.

Your care will be provided by a multi-disciplinary team made up of a consultant psychiatrist, psychologist, pharmacist and occupational therapists, key workers and support workers.

At times, with your agreement, your care may involve your family, friends and carers.

Your care co-ordinator and community team will continue to be involved and will keep contact with you throughout your stay and after you are discharged.

Your care

You may stay for up to two years, although it may be a few weeks or months.

During your stay, staff will work with you to help you develop and build on your daily living and life skills (domestic, social and budgeting).

We will encourage and support you to develop a programme of meaningful activities such as:

- leisure
- sports
- social activities
- work (including voluntary work and further education).