

Your Views Are Important To Us

Complaints

Concerns

Concerned
but not
sure what
to do?



Problem but
don't know
who to ask?



Worried but
not sure who
to speak to?

Comments

Compliments

**Patient Advice and Liaison Service
PALS – we're here to help**

Bath NHS House
Newbridge Hill
Bath BA1 3QE

9am – 5pm Monday to Friday

01225 362 900 or 0800 073 1778

Answerphone after hours and we will respond next working day

E: awp.pals@nhs.net or awp.complaints@nhs.net