

How to contact us

Swindon Dementia Specialist Team
Victoria Centre
53 Downs Way
Swindon
Wiltshire
SN3 6BW

T | 01793 327936

F | 01793 327857

Working hours

8.30am-16.30pm Monday to Friday

Out of hours

Please contact GP Surgery.

Further information

For information about Trust services visit
www.awp.nhs.uk

PALS

To make a comment, raise a concern or
make a complaint, please contact the
Trust's Patient Advice and Liaison
Service (PALS)

Tel: 01225 362900
Freephone: 0800 073 1778
Email: awp.pals@nhs.net

Other languages and formats

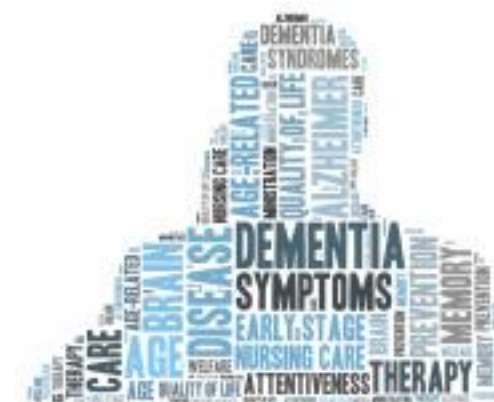
If you need this information in other
formats (such as large print, Braille) or
in another language,
please call PALS.

Lead: Swindon CHL Team Manager
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Avon and Wiltshire
Mental Health Partnership
NHS Trust

Swindon Dementia Specialist Team



Supporting care homes
to deliver excellence in
Dementia care

People are living longer with dementia and many live in care homes.

People with dementia have more complex health needs and their care needs change over time.

This can present challenges for those caring for them.

Some people with dementia may need treatment in hospital. Going into hospital can be distressing and can increase confusion.

How we can help

Swindon Dementia Specialist Team is a specialist service providing support for people with dementia, who live in care homes within the Swindon Borough Council boundary.

Our team can help care home staff use person centred care' to reduce distress and promote wellbeing for your residents.

We aim to minimise the need for admission to hospital. If admission is necessary, we try to make this as short and as smooth as possible.

We offer

- Support during transition from hospital to care home.
- Advice on the management and treatment of behavioural and psychological symptoms of dementia.
- Advice on Deprivation of Liberty issues and care plans that promote least restrictive interventions.
- Information and training about dementia, person centred care and behaviour support plans.
- Support for case discussions around complex dementia treatment and care needs.
- Referral and signposting to other services where follow up is required.

How to refer

You can access our services in three ways:

1. Referral by GP through Primary Care Liaison Service.
2. Direct referral by GP or an AWP professional.
3. Referral by Mental Health Liaison Older Adults service based at GWH.

Referrals should be emailed to:

awp.swindoncarehomeliasonreferrals@nhs.net

Urgent referrals will be assessed within 72 hours and routine referrals within five working days.

