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## Engaging on social media

The BSW STP has a presence on social media!

A dedicated page containing the latest information, links to national news and more, has been launched on Twitter. As well as providing information about the BSW STP it will also provide a channel for our partners and interested groups to share and feedback on our plans.

Follow us @BSW\_STP

## From the Senior Responsible Officer, Rachel Pearce A quick introduction

I would like to begin by introducing myself as the interim Senior Responsible Officer for the B&NES, Swindon and Wiltshire (BSW) STP. I have taken on the role to oversee the implementation and delivery of the BSW STP until a new SRO is appointed over the coming months.

I am confident that we can continue the good work already achieved by our STP to ensure we implement and deliver our plans. I was pleased that NHS England rated our STP 'advanced' in its first annual progress assessment.

This is the second of four bandings that follows 'outstanding' and is ahead of 'making progress' and 'needs most improvement'. You can read more about the progress assessments in the news section.

I am also delighted to welcome Brigid Musselwhite and Stephanie Mounsey to the BSW STP team as Programme Director and Communications Manager respectively.

I look forward to working with them over the next few months as we aim to develop our STP further.

## News Keeping you informed

### New Senior Responsible Officer

A new interim Senior Responsible Officer (SRO) has begun work for the BSW STP. Rachel Pearce, Director of Commissioning at NHS England South Central, will be caretaking the role until a new SRO is appointed. Rachel will be working closely with the STP Programme Director to put in place a strengthened programme team.

She said: *"There has been a period of uncertainty for the BSW STP but I am pleased to say that momentum is once again building. The STP has made good progress in establishing effective working relationships which involve health and social care partners and in beginning to develop models of care which are fit for future use."*

*"We are now in a critical period for STPs to ensure that progress is made on local strategic priorities and in delivering the ambitions of the Five Year Forward View. It is vital that the BSW STP works hard to implement its plans and address the financial gap."*

Recruitment for a new SRO is underway and further updates will follow.

## Interim Programme Director

An interim Programme Director has been appointed to the BSW STP team, to support the implementation and delivery of the STP.

Brigid Musselwhite will be in post initially for a period of six months.

Brigid's career has been within medical school and health service management in London and the South West. She was an Executive Director in the health service for ten years which involved being Deputy Chief Executive for Bath's Royal United Hospital and for the then Great Western Ambulance Service (GWAS).

Speaking about her new role, Brigid said:

*"I am really pleased to be taking on this interim role. I really believe that our STP has real potential and can deliver some great examples of partnership and collaborative working."*

*"The work we are doing will provide expert and caring services with the patient at the centre and I look forward to moving our STP forward and upward."*

## STP progress assessment

NHS England has released the first annual progress assessments for Sustainability and Transformation Partnerships (STP). The release of these results coincides with a NHS England board meeting where these assessments were presented.

The BSW STP received a rating of '**advanced**.' This is the second of four bandings that follows 'outstanding' and is ahead of 'making progress' and 'needs most improvement.' Nationally, five STPs are 'outstanding' and five have been categorized as 'needs most improvement'. Twenty are rated 'advanced' and the remainder as 'making progress'.

These ratings are a baseline assessment that takes into account a range of metrics including local A&E waiting times, referral to treatment times, performance in the areas of cancer and mental health and the local financial position. NHS England assessors also took into account how well organisations are working together as part of their local STP. The BSW STP board welcomed its rating as an 'advanced' system. In a joint statement the board said:

*"Our assessment demonstrates existing strengths in local health and care performance and excellent progress by STP partner organisations to work more closely together across the local health and care system. However, we also recognise that the rating assesses the starting position of our work together as an STP rather than how effective we have been up until this point in delivering quality improvements and efficiencies."*

*"We are still at an early stage of our journey to transform services for everyone's benefit and the involvement of our local communities, patients, clinicians and other stakeholders will be critical to achieving this."*

More details can be found on the NHS England website [here](#).

## New STP Communications Manager

The BSW STP has appointed a Communications Manager, who will plan and deliver communications and engagement.

Stephanie Mounsey, a former journalist, who has over ten years' experience working in public sector communications, joined the team at the end of July.

Stephanie's role will be to ensure stakeholders understand more about future plans for local health and care services and how they can share their views. Stephanie said:

*"This is a really exciting opportunity at a time when health and care providers need to work closely and collaboratively to drive up standards and ensure outstanding quality and financially sustainable services."*

*"My previous communications roles have involved working for the fire and rescue service and a local authority, where much of the agenda focused on delivering first class services while reducing costs. I am really looking forward to working with the team and sharing some of the great work being done by the BSW STP."*

## Workstream updates

### Making progress

#### Preparing for winter

Health and care providers across the BSW STP are busy preparing for the winter period which sees high demand for NHS services.

A workshop, which was attended by all providers across the BSW STP, was hosted by Swindon Clinical Commissioning Group (CCG) in June, where it was agreed to develop a single STP winter plan. The potential to increase non-emergency department assessment teams and capacity on medical and surgical assessment units to reduce demand on A&E is being reviewed.

The plans also include ensuring emergency department validation remains in place, and is resourced appropriately, and a review of paediatric pathways and options from STP best practice is being conducted to better meet demand. This could include children's assessment units and hot clinics in the community. The workshop also looked at developing an admissions validation process for transfers and admissions from care homes, as well as commitment from NHS Improvement to focus on frailty pathways. Plans are expected to be in place and practiced by the end of October.

#### Workstreams

Nine transformational workstreams are being developed and worked on across the BSW STP. Progress updates for the cancer, estates, digital and workforce workstreams will be included in the next newsletter.

#### Planned care

The planned care workstream is being led by Mark Harris, Chief Operating Officer for Wiltshire CCG, supported by Nadine Fox, Lucy Baker, Jill Whittington and Andy Jennings.

The team will be focusing on demand management, including referral management centres and clinical policies, dermatology, including a community service, musculoskeletal (MSK) community services, diagnostics and the model of service delivery.

#### Prevention and proactive care

The prevention and proactive care workstream is being led by Tracey Cox, Chief Officer for B&NES CCG, with project managers Rebecca Reynolds, Zoe Clifford, Ayo Oyinloye, Ruth Grabham and Kate Blackburn.

Their work will be looking at the fracture liaison service, the national diabetes prevention programme, flu and pneumococcal vaccinations and smoking cessation, among other areas.

#### Acute collaboration

Kevin McNamara, Director of Strategy at Great Western Hospitals Trust, is the workstream lead for acute collaboration, supported by project managers Kath Brown and Cathy Caple.

Great Western Hospitals and STP members have been meeting with NHS Improvement to review central data and options for pathology services and the first draft of the radiology case for change has now been completed.

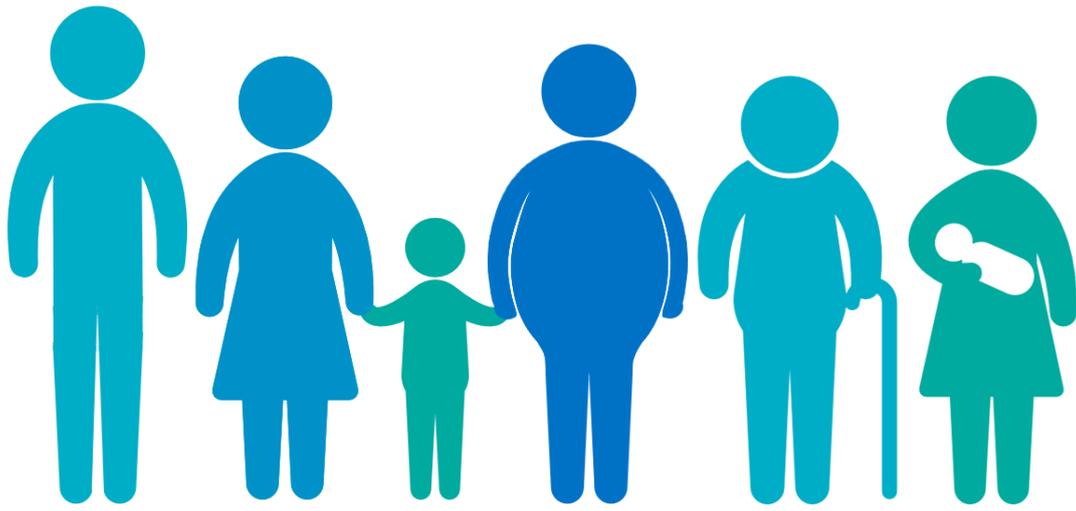
Care of the elderly recommendations have been shared via Acute Trust operational leads and the output is being used for the development of an Older People's Pathway (OPP) in Swindon as a single acute and community provider, with implementation expected ahead of the winter.

#### Mental health

The workstream lead for mental health is George O'Neill, Senior Commissioning Manager, Mental Health & Substance Misuse, at B&NES CCG, with project managers Mary Kearney-Knowles, Karen King, Paul Scott, Sheila Baxter, Georgina Ruddle and Bill Bruce-Jones.

The team have submitted the mental health delivery plan to NHS England and is embarking on a workshop to undertake further, detailed action planning to look at the challenges and implementation across the STP organisations.

Four priorities have been identified – transition from children's to adult's services, urgent and crisis support, perinatal mental health and parity of esteem.



## STP progress dashboard

### Crunching the numbers

The latest STP dashboards were published by NHS England in July giving an initial baseline assessment. The dashboards indicate the starting point from which STPs will drive improvements in care. Below are some of the highlights from the BSW STP dashboard. See the full dashboard [here](#).

**85.5%**

Patients admitted, transferred or discharged from A&E within four hours

**91.1%**

Patients waiting 18 weeks or less for hospital treatment from referral

**77.7%**

Patients satisfied with GP practice opening times

**80.5%**

People with a first episode of psychosis starting treatment with a NICE-recommended package of care treated within two weeks of referral

**55.1%**

Cancers diagnosed at stage 1 or 2

**439**

Emergency bed days per 10,000 population

**90**

Emergency spells per 10,000 population

## Have your say

The BSW STP Board would like to hear your views on our plans. Get involved in our consultations and tell us what you think. Email us at: [bswstp.communication@nhs.net](mailto:bswstp.communication@nhs.net)

This newsletter will be produced fortnightly.

To find out more about the B&NES, Swindon and Wiltshire STP visit [www.bswstp.nhs.uk](http://www.bswstp.nhs.uk)