

# AWP Five Year Strategy

An invitation to comment and get involved  
October 2017



# *Transforming the future of AWP*

AWP has embarked upon an ambitious plan to transform the organisation, working in partnership with a wide range of external stakeholders and our staff.

We are passionate about delivering sustainable, high quality services to the communities we serve and our strategy will provide the means by which we will secure this ambition.

The strategy describes our journey to change the way we deliver our services, as well as to change the culture of our Trust, so that AWP can best serve the needs of our communities both now and in the future.

At its heart is our commitment to the Five Year Forward View for Mental Health and the Next Steps on the NHS Five Year Forward View, the principles of which are captured in our Clinical Strategy.

We will work closely with AWP staff, service users and carers and external partners to ensure that the Strategy reflects our shared ambitions to provide excellent mental health care, to meet the changing needs of our population in a creative and sustainable way.

This presentation provides a summary of our strategic direction. We welcome your comments.

## *Our Purpose: Working together, living our best lives*

This captures the main purpose of the organisation. To deliver care that empowers individuals to take control and stay in control of their life despite having a health problem.

It is founded on the principle of co-production and partnership; a shared ambition and commitment to living well.

Here are two examples of how we with partners to help people live their best lives.

### *Veteran's Mental Health Transition, Intervention and Liaison Service*

Our staff have a wealth of experience in mental health and are appropriately trained to provide an efficient and effective service to veterans and forces personnel coming up to discharge.

The clinicians in our team all have experience of working in military settings as serving or civilian personnel and so have a particular understanding of the issues veterans face.

We are proud to work with a range of partners to provide the service across Buckinghamshire, Oxfordshire, Berkshire, Hampshire, Isle of Wight and the South West of England.

### *The Specialised Deaf Service*

The service works with deaf people who are experiencing significant mental or emotional distress. We work with both British Sign Language users and people who do not use sign language, including those who have become deaf later in life.

We provide specialist assessment, therapy and consultation to deaf people and support carers and other professionals working with deaf people with mental health needs. We work closely with other voluntary organisations to ensure that deaf service users are given information about the range of other support services available in the community.

# Our Strategy: Vision

**“We aspire to give you the best possible care in the right place, at the right time, to help you recover and live your best life”**

This captures our belief that more care should be accessible and increasingly available in local communities.



## Our Strategy: Values – PRIDE

### *Passion:*

doing our best, all of the time.

### *Respect:*

listening, understanding and valuing what service users and carers, staff and stakeholders tell us.

### *Integrity:*

being open, honest, straightforward and reliable.

### *Diversity:*

relating to everyone as an individual.

### *Excellence:*

striving to provide the highest quality support to service users and their carers.

The purpose and vision for an organisation are supported by its values – timeless guiding principles that set out how we would expect each other to behave towards our patients and their carers and how we would expect to behave towards each other.



## *Our Strategy: Strategic Principles*

*We will support our service users  
and carers:*

building innovative, integrated care pathways designed to enhance the whole service user experience.

*We will engage our staff:*

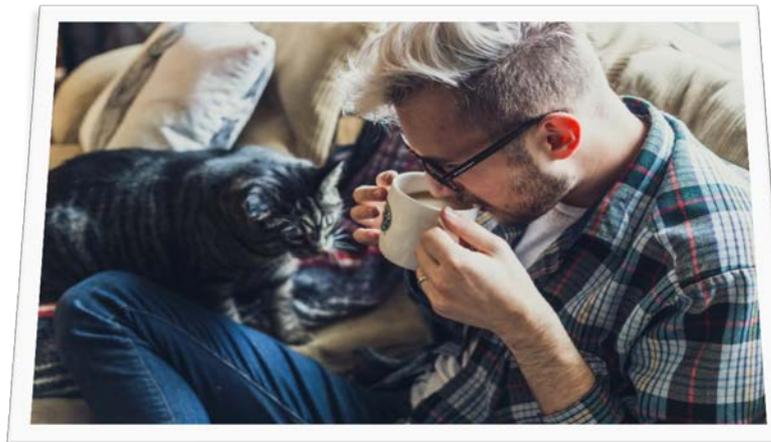
offering real opportunities at all levels to innovate and contribute to the delivery of our transformation plans.

*We will be sustainable:*

ensuring we continue to provide good clinical care in an affordable way.

Our strategic principles guide everything we do; they respond to the challenges we face today and ensure we maintain focus on what matters as we work towards our vision for the future.

They are our top priorities.



## What our strategy means in practice:

- We will remain a Partnership Trust and will pursue full integration with social care.
- We will provide all age mental health care, supporting seamless transition between services.
- We will embed mental health experts within multidisciplinary teams supporting GPs to provide care that meets the physical, mental and social needs of people.
- We will follow best evidence to provide more care closer to home, for example, in Community Acute Services and Resource Centres.
- We will prevent acute inpatient admission wherever possible by offering community-based alternatives. Inpatient wards will be located together to create centres of excellence that offer a wide range of specialist therapies in a safe and supportive building.
- We will work with commissioners and other care providers to develop pathways for specialised and secure services. New care models will mean people access care closer to home, in the least restrictive environment and avoid receiving care away from friends and family.
- We will involve staff, service users and carers in the running of our organisation to improve experience and care quality.
- Where it improves care quality and health, we will provide physical and mental community care services, either directly or in partnership.
- We will be outward looking, seeking innovative ideas that improve care and through our research portfolio contribute to the national evidence base for mental health care.

## Your role in bringing the strategy to life...

We have set out our plans for the next five years. They take account of national, regional and internal challenges and reflect our ambition for parity of esteem and improved wellbeing.

Our ambition is to provide excellent and sustainable integrated care that meets the needs of individuals and their family.

Our plans cannot be achieved without active involvement of our staff and partners. We ask for your support in realising this ambition.

Working together, our plans will deliver our vision:

*We aspire to give you the best possible care in the right place at the right time to help you recover and live your best life*

Please give us your feedback by completing our short survey or using the following email address:

[awp.strategy@nhs.net](mailto:awp.strategy@nhs.net)

or write to us at:

**Avon and Wiltshire Mental Health  
Partnership NHS Trust,  
Strategy Feedback  
Bath NHS House,  
Newbridge Hill  
Bath BA1 3QE**

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Please complete our short survey to tell us  
what you think



Thank you!